



Office of the Sheriff

ANNUAL REPORT 2013





Office of the Sheriff

OUR MISSION

The quality of neighborhood life, its safety and welfare comes from the commitment of each of its citizens. The Durham County Sheriff's Office takes pride in its role as a citizen of the community; partners with its members in the delivery of quality law enforcement services. We dedicate our full-time efforts to the duties incumbent upon every community member. As we act, we are universal citizens deriving our authority from those we serve. We accept our law enforcement mission to serve our communities with the enduring belief that in so doing, we serve ourselves. As professionals, we view our responsibilities as a covenant of public trust, ever mindful we must keep our promises. As we succeed, our effectiveness will be measured by the absence of crime and fear in our neighborhoods and by the level of community respect for our efforts. In accomplishing this all important mission, we are guided by the following principles:

- To recognize the purpose of our organization is the skillful enforcement of the law, and secure detention of those committed to the custody of the agency. In all our efforts we will deliver humanitarian services promoting community peace.
- To understand we must maintain a level of professional competence ensuring our safety and that of the public without compromising the constitutional guarantees of any person.
- To base our decisions and actions on ethical as well as practical perspectives and to accept responsibility for the consequences.
- To foster a collaborative relationship with the public in determining the best course in achieving community order.
- To strive for innovation, yet remain prudent in sustaining our fiscal health through wise use of resources.
- To never tire of our duty, never shrink from the difficult tasks and never lose sight of our own community.

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MICHAEL D. ANDREWS
SHERIFF

MESSAGE FROM THE SHERIFF

Fellow citizens,

It is an exciting time to serve as your Sheriff. Our agency is involved in a number of initiatives aimed at safeguarding the public and combatting crime.

The Sheriff's Office has pursued a number of new technology projects, which seek to equip our personnel with tools that will aid them in protecting the public and increase citizens' access to the Sheriff's Office. The agency continues to provide online crime mapping available to the public through RAIDS Online and has bolstered its crime mapping tools with its implementation of ATACRAIDS, which analyzes and visualizes crime trends. The analytic information is provided to deputies in the field, which allows us to make optimal use of enforcement resources. ATACRAIDS also provides greater information sharing among law enforcement agencies, a vital component of combatting crime in our mobile society.

The agency also acquired 31 in-car cameras, which will increase officer safety and provide greater transparency. Among numerous benefits, the cameras provide a vital conduit for evidence documentation and a resource for training. We intend to deploy nine additional in-car cameras in the near future.

The Sheriff's Office continues to share public service announcements, major arrests, and activities that our personnel are involved in through Facebook, Twitter, and YouTube. In keeping with our goal of facilitating community involvement in the policing process, the agency has commenced its use of Nextdoor. This free service provides a private online forum for members of specific communities. It also allows the Sheriff's Office to provide public safety information to registered neighborhoods. In doing so, the agency is able to inform community members of issues that are tailored to their particular geographic area.

The agency continues to utilize alternatives to conventional enforcement action when encountering citizens with mental illness. Utilizing the Crisis Intervention Team (CIT) program, the Sheriff's Office has partnered with other local law enforcement agencies and mental health providers to equip detention officers and deputy sheriffs with the tools they need to respond to people facing a mental health dilemma. To date, over 150 detention officers and deputy sheriffs have received CIT training and the agency continues to outfit personnel with this critical resource.

I am excited about these efforts and others that engage innovative approaches to policing. In doing so, the Sheriff's Office positions itself to provide exceptional service now and in the years to come.

Sheriff Michael D. Andrews

The Office of the Sheriff provides a wide range of services. While its primary responsibility is law enforcement within the County, many of the Sheriff's functions serve both County and City residents. Whether our Hazardous Devices Unit is called upon to disarm an explosive or the agency's School Resource Officers deliver a bicycle safety presentation, the Sheriff's Office is committed to the well-being of Durham's residents.

Deputies 179

Detention Officers 201

Civilian Positions 82

LOCATIONS

Main Office

510 South Dillard Street, Durham, NC 27701
 General information: (919) 560-0897
 Communications Center: (919) 560-0900

Detention Facility

219 South Mangum Street, Durham, NC 27701
 (919) 560-0961

Substations

North Station (Training/Recruitment)
 11821 U.S. 501 North, Rougemont, NC 27512
 (919) 560-0930
TrainingRecruitment@DurhamSheriff.org

[Learn More about Training and Recruitment >](#)

SOCIAL MEDIA

Facebook, Twitter, YouTube, Nextdoor
[\[click each account to open social media links\]](#)

ACCREDITATION

The Commission on Accreditation for Law Enforcement Agencies (CALEA) was created in 1979 as a credentialing authority through the joint efforts of law enforcement's major executive associations. The purpose of CALEA's accreditation program is to improve the delivery of public safety services through an extensive body of standards developed by public safety practitioners. The Office of the Sheriff received initial accreditation by CALEA in 1998 and was recently reaccredited for the fifth time.

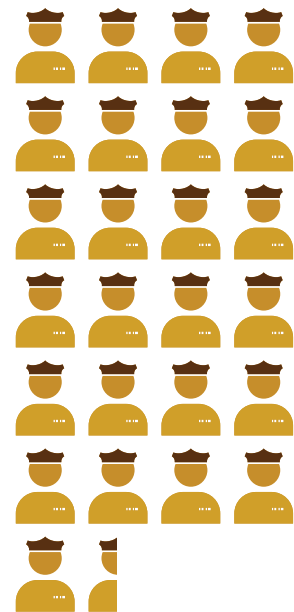
AGENCY BUDGET

FY 2014-15

LOOKING AHEAD

Personnel

\$25,566,250



Operating

\$5,411,732



Capital

\$41,000



Priority 1 Calls

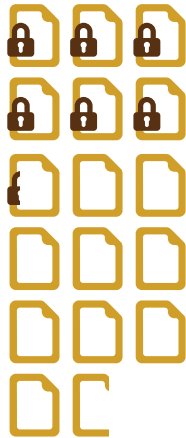


PATROL

The Patrol Division is comprised of four 10-person squads providing 24 hour service. They also provide continual security coverage at the public entrance to the Detention Facility.

Response time for Priority 1 Calls (in progress, accidents with injury, panic alarms) was seven minutes, forty-two seconds; response time for all calls was 11 minutes, four seconds.

Case Clearance



INVESTIGATIONS

Clearance rate and Uniform Crime Reporting (UCR) data

- Investigators were assigned 836 cases in 2013 and reported an overall clearance rate of 39%.

Uniform Crime Reporting data: [View Online >](#)

0	MURDER	2
1	RAPE	1
7	ROBBERY	13
17	AGGRAVATED ASSAULT	30
293	BURGLARY	326
189	LARCENY	394
32	MOTOR VEHICLE THEFT	45
0	ARSON	3
2014 thru August		2013



CIVIL PROCESS

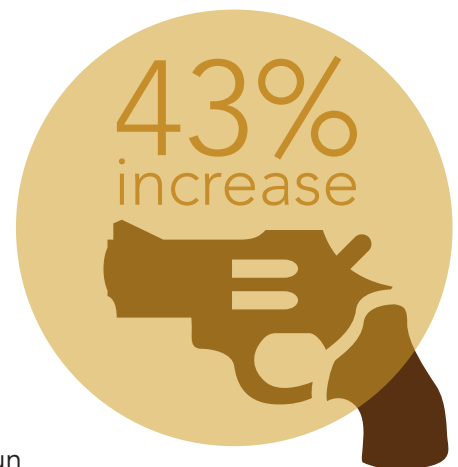
The Civil Process Division received 33,344 process papers and served 78% of the civil process papers it received. The Division also collected \$705,251 in delinquent taxes in 2013.

TRANSPORTATION DIVISION

The Transportation Division, Patrol Division, and Detention Services transported 2,572 individuals. The Transportation Division conducted 68% percent of agency transports, while Detention Services was responsible for 27% and the Patrol Division was responsible for 5% of agency transports.

PISTOL PERMIT PURCHASES/CONCEALED HANDGUN PERMITS

Records Division personnel received 996 applications to purchase firearms. The Records Division also received 1,487 concealed handgun permits, a 43% increase from 2012. [Read more on our website >](#)



PROFESSIONAL STANDARDS

The Professional Standards Division conducted ten internal affairs investigations during the past fiscal year. Of these investigations, six were sustained, two were unfounded, and two were not sustained.





IDEA – JOINT INITIATIVE

Studies show one-third of fatal motor vehicle crashes involve a driver impaired by drugs or alcohol, and many of those impaired drivers were under the age of 21. The Durham County Sheriff's Office's Impaired Driving Education and Awareness (IDEA) program, now in its tenth year, aims to prevent such fatalities by educating young drivers about the dangers of impaired driving through classroom instruction and hands-on experience.

The Sheriff's Office partnered with the Durham Police Department as part of a joint initiative to maximize outreach to young drivers about the dangers of impaired driving. Hundreds of students receive instruction through the IDEA program each year, and by combining resources and personnel, the program is expected to have an even greater impact in the community in the future.

"We started the IDEA program several years ago with a goal of educating young people about underage drinking and impaired driving. The program starts with a brief instruction period in a classroom setting where we talk about the negative effects of drug and alcohol abuse," Dep. Paul Aiken, co-founder of the Sheriff's IDEA program, said. "But where the students really learn is during the hands-on portion of the course. They are given the opportunity to drive a golf cart and complete other simple tasks wearing goggles that simulate the effects of alcohol impairment. Many students quickly realize how alcohol impairment can affect their coordination, depth perception and reaction time—all skills that are necessary to safely drive a vehicle."

The IDEA program primarily operates during the summer months when students are participating in driver education courses offered by Durham Public Schools. However, the program is available to any business, organization, or group that is interested in educating its members about the dangers of impaired driving.

[Read more on our website >](#)



ANIMAL SERVICES

Animal Services personnel respond to routine and emergency situations involving domestic animals including stray or dangerous dogs, animal bites, injured animals and animal abuse.

Animal Services staff respond to calls from 7 a.m. to 10 p.m. Monday through Friday and from 11 a.m. to 10 p.m. Saturday and Sunday. Outside of those hours, a deputy sheriff or on-call Animal Services employee responds to animal-related emergencies. Animal Services also offers a Rabies Clinic twice a week for dogs and cats.

Rabies Clinic

- \$10; open to general public
- 10am-12pm & 2pm-4pm
Tuesdays & Thursdays

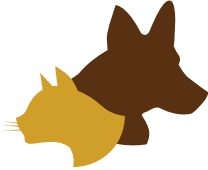
Office hours/location

- 8:30am-5pm – Monday-Friday
- 3005 Glenn Road, Durham, NC 27704
919-560-0630

Note: The Sheriff's Office assumed control of the Animal Services Division in July 2012

Read more about Animal Services on our website >

CALLS FOR SERVICE



4,981
calls in 2012



11,766
calls in 2013

★ HONORS

Sheriff's Deputy of the Year:

Deputy Jonathan Mabe

Detention Officer of the Year:

Detention Officer Cora Spruill

Detention Center Civilian of the Year:

Diane Roghelia

Law Enforcement Civilian of the Year:

Shirley Boyce

Detention Services Division of the Year:

Court Security

Law Enforcement Division of the Year:

Community Services

Sheriff's Animal Services Division Officer of the Year:

Deputy William Biggs

Lifesaving Award:

Detention Sgt. Nicole Davis, Detention Officer Shirley Fairley, and Deputy Michael Appel

Hometown Hero Division of the Year:

SRO-GREAT

Hometown Hero Deputy of the Year:

Dep. Wendy Pinner

Hometown Hero Detention Officer of the Year:

Capt. Elijah Bazemore

Crisis Intervention Team (CIT) Officers of the Year:

Deputy Jamie Williams and
Detention Sergeant Daryl Thaxton





11,388

persons processed in 2013



16 days

average length of stay for inmates

DETENTION

Average Daily Population

2010	580
2011	530
2012	560
2013	512

Intake Statistics

7,186

Misdemeanor

2,260 Felony

1,892 Other

14

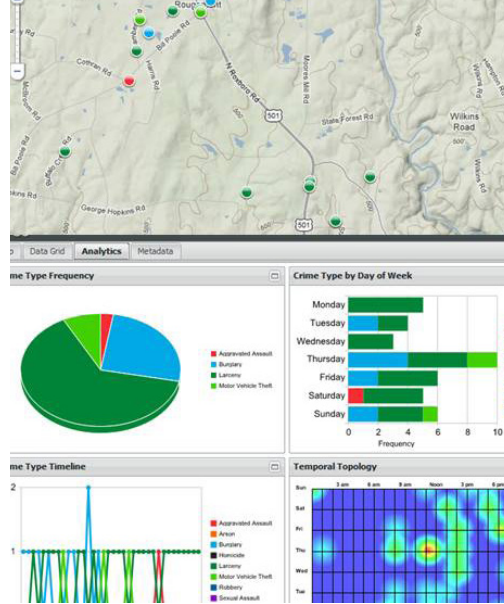
Detention Officers

completed Crisis Intervention Team (CIT) training, bringing the total number of CIT trained detention officers to 62. These newly acquired CIT skills will be used to more effectively manage the estimated 22% of incarcerated individuals that have mental health issues.

VIDEO VISITATION

The Sheriff's Office has undertaken efforts to begin implementation of video visitation at the detention facility. During the first phase of implementation, detainees' friends and family members will be able to schedule visitation online. The next phase will provide video visitation booths. This capability will more safely and efficiently accommodate the more than 30,000 visitors to the detention facility each year.

30,000 visitors



TECHNOLOGY

The Sheriff's Office pursued a number of new technology projects, which seek to equip deputies with tools that will aid them in protecting the public and increase citizens' access to the Sheriff's Office. The agency continues to provide online crime mapping available to the public through RAIDS Online. Now, the agency is bolstering its crime mapping tools with its implementation of ATACRAIDS. This innovative technology analyzes and visualizes crime trends. The analytic information will be provided to deputies in the field, which allows them to make the optimal use of enforcement resources. ATACRAIDS also provides greater information sharing among law enforcement agencies, a vital component of combating crime in our mobile society.

[Access online crime mapping >](#)

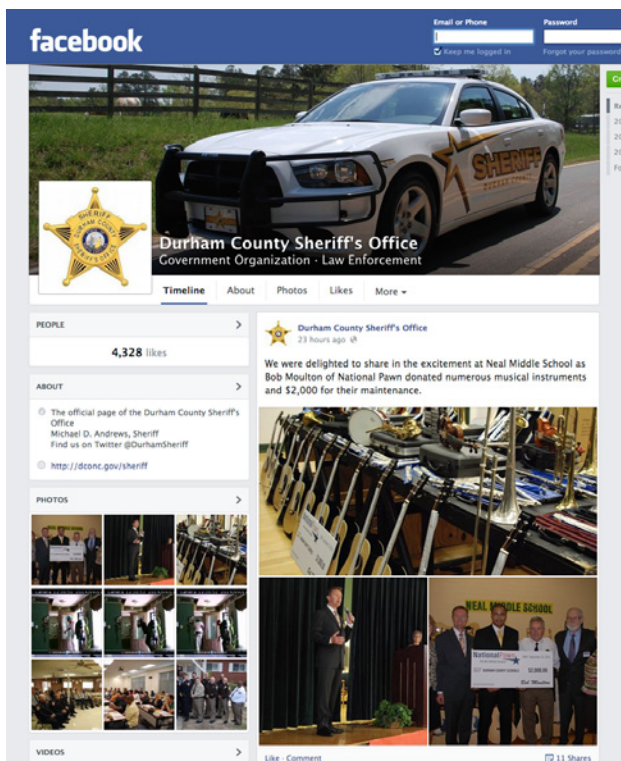
IN-CAR CAMERAS

The agency deployed cameras to patrol vehicles. With the initial acquisition of 31 in-car cameras, the agency embarks on an important mission that seeks to increase officer safety and promote greater transparency. Among numerous benefits, the cameras will provide a vital conduit for evidence documentation and a resource for training.

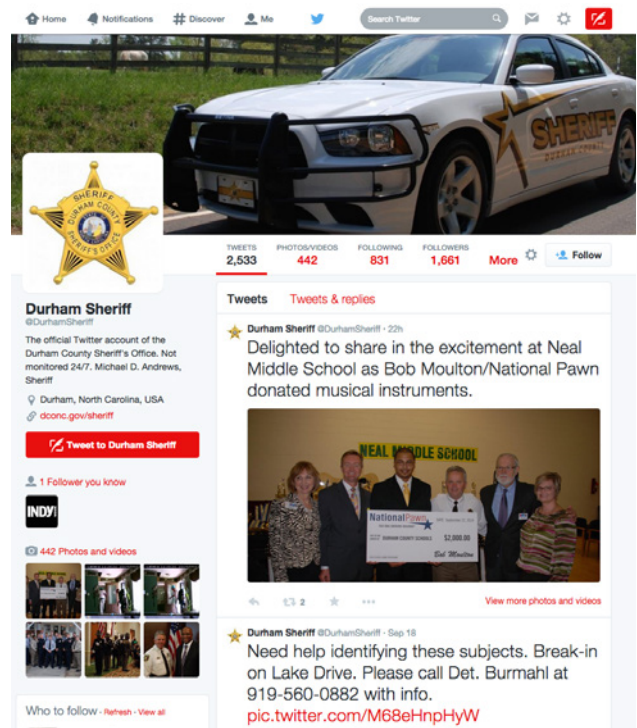
CIVIL PAPER LOOKUP

This year saw the launch of a new website feature called "Civil Paper Lookup." Expected to improve customer service, citizens can now view the status of civil process paperwork dating back to one year from the date of issuance. This effort also aims to increase efficiency. In particular, the service will provide an additional outlet of information, which will lessen the telephone inquiries related to the more than 40,000 civil process papers that require service each year, allowing clerks to focus on their numerous other responsibilities.

[Connect to Civil Paper Lookup our website >](#)



4,335 likes



1,668 followers

SOCIAL MEDIA OUTREACH

The agency continues to reach citizens with its use of Facebook, Twitter, and YouTube. These outlets allow the Sheriff's Office to communicate regularly about public service announcements, major arrests, and activities that deputies are involved in and receive public feedback and response. Moreover, these information channels also facilitate greater community involvement in the policing process. In keeping with this goal, the agency has commenced its use of Nextdoor. This free service provides a private online forum for members of specific communities. It also allows the Sheriff's Office to provide public safety information to registered neighborhoods. In doing so, the agency is able to inform community members of issues tailored to their particular geographic area.

CONNECT WITH US



facebook.com/DurhamCountySheriffsOffice



twitter.com/DurhamSheriff



youtube.com/durhamsheriff



JUSTICE CENTER

The transition to the new Justice Center presented opportunities to increase public safety and enhance public service. The increased size of the facility required the addition of 11 deputies to supplement existing courthouse security personnel. The new facility also saw the installation of a substantial camera surveillance system. Monitored by deputies, the cameras provide an additional resource to advance courthouse safety efforts for staff and visitors. Since its opening in February 2013, deputies have recovered more than 2,400 weapons and made over 1,000 arrests at the Justice Center. A 12-deputy gunfire response team, the first of its kind in a North Carolina courthouse, has also been trained to respond quickly in the event that a shooter opens fire, or other emergent situations, such as courthouse kidnappings and barricaded suspects. Studies show that this type of prepared response minimizes death and injury. Team members are always stationed in the courthouse.

2,400
weapons

1,000
arrests

CRISIS INTERVENTION TEAM

The agency continues to utilize alternatives to conventional enforcement action when encountering citizens with mental illness. Utilizing the Crisis Intervention Team (CIT) program, the Sheriff's Office has partnered with other local law enforcement agencies and mental health providers to equip detention officers and deputy sheriffs with the tools they need to respond to people facing a mental health dilemma. To date, over 150 detention officers and deputy sheriffs have received CIT training and the agency continues to outfit personnel with this critical resource.



PROJECT LIFESAVER

The Sheriff's Office has continued to expand its efforts through the Project Lifesaver program. With the use of a small personal transmitter worn around the wrist or ankle that emits an individualized tracking signal, Project Lifesaver enables public safety agencies to locate and rescue individuals with cognitive disorders who are at risk of wandering. The agency remains vigilant about identifying citizens that could benefit from the program and continues to acquire the necessary equipment to satisfy this important objective.

C.H.O.I.C.E.S

The Sheriff's Office seeks to educate young people about the consequences of engaging in criminal activity. In an effort to achieve this goal, the Sheriff's Office implemented the Creating Healthy Opportunities Inspiring Children to Have Everyday Success (C.H.O.I.C.E.S.) program. Aimed at youth ages 11-16, C.H.O.I.C.E.S. provides an interactive tour for youth through the arrest and booking process. The tour culminates with the Teen Summit, which facilitates open discussions with youth about issues that they face. With the assistance of Family Academic Mentoring Empowerment (F.A.M.E.), counselors provide parenting strategies training and family mentoring. This initiative aims to equip youth with essential skills necessary to support positive choices.

C.H.O.I.C.E.S.

youth ages 11 to 16

Creating Healthy Opportunities
Inspiring Children to Have
Everyday Success



PRESCRIPTION DRUG DROP BOXES

Thanks to a generous donation from Durham Together for Resilient Youth (T.R.Y.), drop boxes for unwanted prescription medications are available at the Courthouse and North Station during normal operating hours Monday through Friday.

COMMUNITY SERVICE

Agency personnel also devote considerable time beyond their official duties serving the community. In particular, deputies read to children at schools and daycares. Gang awareness presentations have been offered to parents at schools and El Centro Hispano. Deputies attempt to combat impaired driving through the Impaired Driving Education and Awareness (IDEA) program, which has been offered at local high schools and El Centro Hispano. Additionally, members of our organization have assisted with events at the Durham Rescue Mission, participated in National Night Out events, and provided safety presentations at churches, community centers, and schools.





Office of the Sheriff

CONNECT WITH US

General information: (919) 560-0897

Communications Center: (919) 560-0900

Facebook: facebook.com/DurhamCountySheriffsOffice

Twitter: twitter.com/DurhamSheriff