

2020
ANNUAL
REPORT



HONOR DUTY SERVICE



Office of the Sheriff
Clarence F. Birkhead, Sheriff



Thank you for taking the time to review our annual report. The purpose of this document you are about to read is to provide public disclosure of our financial activities over the past year.

It is no secret the Durham County Sheriff's Office has operated for most of 2019 and now into 2020 battling the wrath of COVID-19 and its devastating impact upon every facet of our community. Despite our current challenge, we are working through this "new normal" like we always have and will continue to be – a nationally accredited and professionally run full-fledged law enforcement office committed to Honor, Duty, and Service.

As I pass the mid-point of my first term as Sheriff, we remain dedicated to staying connected with the community we are sworn to serve. Our open-door policy invites input and solutions to make Durham County an even better place to live, work, and raise a family. I remain committed to continue making the Durham County Sheriff's Office a valued partner that is connected to the community.

Clarence F. Birkhead
Sheriff of Durham Country

AGENCY BUDGET

FY 2018/2019

\$38,785,475

Vehicle Replacements

\$1,232,313

Capital

\$1,075,860



209
Detention Officers



197
Deputies



83
Civilians



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BIG PICTURE GOAL

The quality of neighborhood life, its safety and welfare comes from the commitment of each of its citizens. The Durham County Sheriff's Office takes pride in its role as a citizen of the community; partnering with its members in the delivery of quality law enforcement services.

HONOR DUTY SERVICE

In 2020, the Durham
County Sheriff's Office
assisted with

38 Active
Community Watch
groups in
patrol areas **5**

S.C.O.P.E.

Sheriff's Community Oriented Policing Effort

In 2020, the SCOPE Unit added the "Business
Watch" program to our already successful
Neighborhood Watch.

SCOPE
deputies
organized and/or
participated in

195 community
service
events
268 funeral
escorts



COMMUNITY OUTREACH

Despite many of our annual outreach events like National Night Out, Touch a Truck, and Rabies Prevention Day being canceled because of the COVID-19 virus, our deputies, detention officers, and civilians at the Sheriff's Office continued to serve the community on and off duty. They worked as mentors, donated their time as volunteers with local nonprofit and social service organizations, and helped provide needed supplies like food and hygiene items with their financial donations.



In 2019, the Sheriff's Community Advisory Board was established. The Community Advisory Board is comprised of a group of citizens who meet quarterly with Sheriff Birkhead to ensure transparency and accountability. The program continued to meet virtually throughout the pandemic to identify challenges, needs, and concerns in the community fostering a partnership with the public and the Sheriff's Office in an effort to solve problems, find mutually agreeable solutions, and create a safer Durham County.



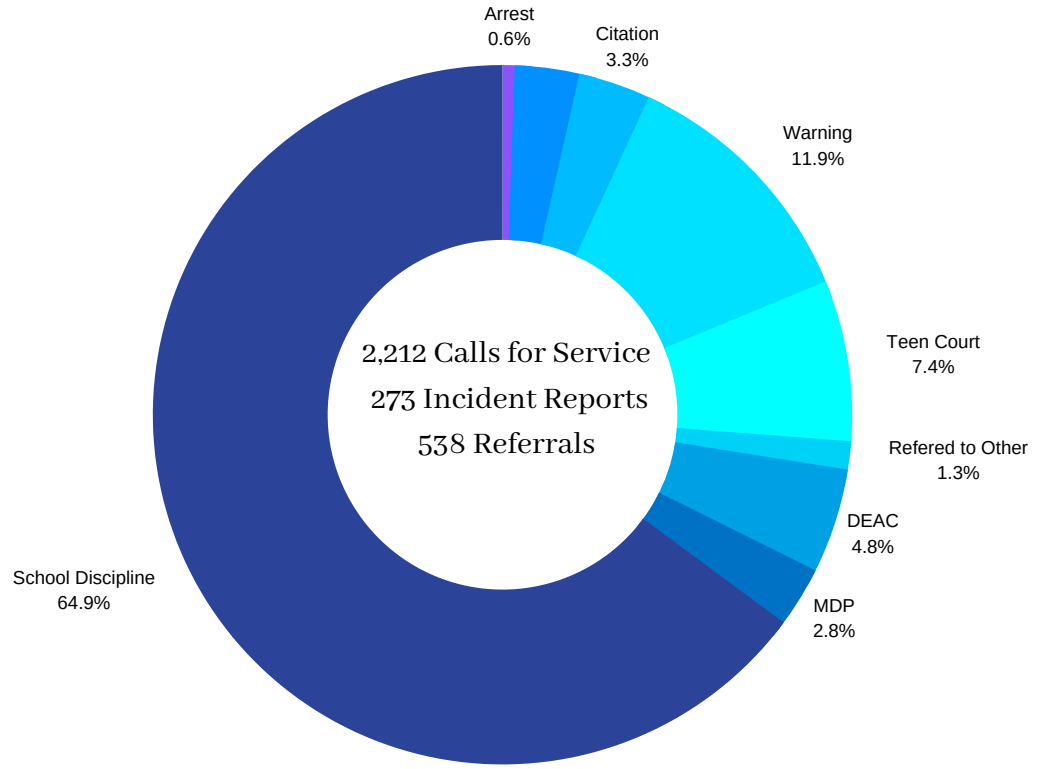
HONOR DUTY SERVICE

Juvenile Actions are responses to criminal-related incidents at a school where a School Resource Officer (SRO) has the option to take no action or dispose of a case in one of the following ways:

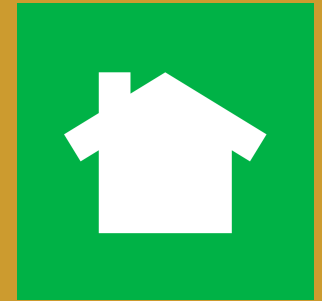
- Recommend school disciplinary action (e.g. suspension)
- Teen Court referral
- DSS/welfare organization referral
- Criminal Court via arrest or misdemeanor citation
- Criminal action via juvenile court with a juvenile petition
- Divert criminal case to Misdemeanor Diversion Program (MDP)
- Refer to other programs such as DEAC, PROUD, TRY, and Project Build



SCHOOL RESOURCE OFFICERS



HONOR DUTY SERVICE



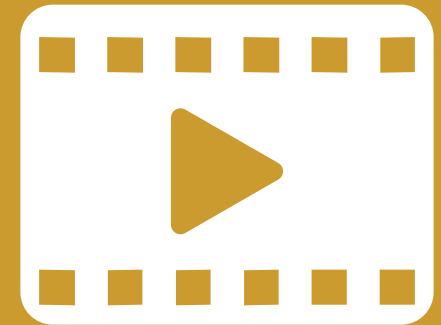
We are #SOCIAL



4th Largest
Facebook Community
among the 100 Sheriff
Offices in North Carolina
with almost 15,000
followers



A community of over
6,200 Twitter followers



Produced "Sheriff's
Spotlight" a monthly
YouTube program
highlighting Sheriff's
Office Programs

@DurhamSheriff



FY 2019/2020

6,035

**Total Arrestees
Processed at Jail**

\$199

**Average
Daily Cost
Per Inmate**

HONOR DUTY SERVICE

The Durham County Detention Facility operates 24 hours a day, seven days a week. The facility opened in the summer of 1996 with a capacity of 576 single cells. It was designed as a direct-supervision facility.

CIVIL DIVISION

Civil process is one of the oldest documented responsibilities of the county sheriff. Deputies serve civil documents, facilitate final eviction notices, fulfill civil executions by seizing money or property, and collect back taxes owed to Durham County.

16,729 Civil Papers Served
1,676 Child Support Papers

*FY 19/20



DOMESTIC VIOLENCE

Deputies in this unit investigate domestic violence cases and serve protection orders.

697 DVPO Filings

1107 Service Attempts

632 Services

155 Out of County/State Service/Attempts

UNIFORM CRIME REPORTING

Total Cases Investigated in 2020

Aggravated Assault 66

Burglary 185

Larceny 391

Robbery 26

Murder 1

Rape 0

Arson 4

Motor Vehicle Theft 70

ANIMAL SERVICES

FY 2019/20 Calls for Service

Calls for Service 12,670

Stray Animals 1,692

Animal Traps 1,151

Animal Abuse 555

Animal Bites 540

Rabies Cases 1





9 Communicators
6 Certified in Crisis Communication



COMMUNICATIONS

The Communications Center is most often the public's first point of contact with the Sheriff's Office. It is staffed with two telecommunicators at a time and is open 24 hours a day, 365 days a year.

Telecommunicators are responsible for answering calls from the public and dispatching deputies in response to calls for service. With the help of a computer-aided dispatch system, telecommunicators manage, monitor, and provide vital information to deputies in the field throughout Durham County.

106,702
Calls Processed

Professional Standards Division



Office of the Sheriff
Clarence F. Birkhead, Sheriff

Investigations conducted by the professional standards division

19

internal affairs investigations

3

investigations were unfounded

16

investigations were sustained

0

investigations were not sustained

FULLY ACCREDITED



DCSO has been accredited through the Commission on Accreditation of Law Enforcement Agencies (CALEA) since 1998. CALEA Accreditation serves as the International Gold Standard for Public Safety Agencies - a continuous process serving as the foundation for a successful, well-managed, transparent, community-focused public safety agency. It should be noted this specific review challenged DCSO to present itself virtually – using edited video segments, video conferencing, and a remote survey/feedback process between our office in North Carolina and with assessors across the United States.



The Durham County Sheriff's Office division of detention services sought accreditation for the first time from the American Correctional Association (ACA). The agency spent almost two years preparing for its onsite audit from the ACA. In November 2020, the Durham County Detention Center was audited by the association and received one of the highest scores ever earned for an agency seeking accreditation for the first time. The detention center received its official certification in February of 2021 making Durham County one of only three agencies in the state to be ACA accredited.